

## **CHIEF OFFICER'S REPORT NEWS AND HIGHLIGHTS FROM HULL CCG DURING AUGUST/SEPTEMBER 2017**

### **STP update**

Following my announcement that I was stepping down from my role as leader of the Humber Coast and Vale STP I have been very touched by some of the messages I have received.

New STP Leader Simon Pleydell has now been formally appointed. Simon is a former Chief Executive of Whittington Health NHS Foundation Trust bringing with him a wealth of experience from a variety of leadership roles within the NHS, which includes many years spent working in the Humber, Coast and Vale area. I very much want to wish him well in the new role. It was a huge honour and pleasure to be STP Leader but also one of the hardest challenges of my career. I want to thank everyone who supported me throughout that period.

### **New strategic roles**

I have been appointed to two new strategic regional roles in recent weeks. I am leading a newly-established Humber Acute Commissioning Collaborative. This will bring together the four CCGs across the Humber plus Hull and East Yorkshire Hospitals and Northern Lincolnshire and Goole Hospitals to conduct a service review that will ensure sustainable acute services across the Humber region.

I will also take the role of Turnaround Director for North Lincolnshire CCG to support the organisation while it is placed under 'formal directions'. The appointment will provide additional support for North Lincolnshire CCG management team and its partners to understand its risks and issues and support the implementation of new ways of working.

### **Hull placed-based plan**

Our place-based strategy for Hull - which sees the whole public sector in Hull working together - has hit an important milestone this week. After a very productive session at the Guildhall, partners have decided that our strategy will have a focus on children and young people, early years and prevention.

### **National award shortlisting**

We are very pleased to have been shortlisted for the coveted HSJ CCG of the Year award. Billed as the health service 'Oscars', the annual awards recognise excellence and innovation in health care from across the UK. The CCG's award submission looked back at progress made by over the last year, including our dedication to improving health and dynamic partnership projects across the city like the Integrated Care Centre and significant transformation in primary care with the majority of Hull's 40 practices now working in partnerships serving 35,000-75,000 patients.

### **Community X-ray facilities open in Bransholme**

I was delighted to be part at the opening of the brand new X-ray diagnostic facilities at Bransholme Health Centre in August. The Urgent Care Centre, which is the first of its kind in Hull, is open 24 hours, 7 days per week for people with unplanned care needs, including injury and illness. This is a superb new facility for the whole city, with minor injuries services and out of hours GPs located under one roof in a modern, welcoming environment.

The Centre, which is run by City Health Care Partnership CIC and commissioned by NHS Hull Clinical Commissioning Group (CCG), was identified as a key location to deliver urgent care services, with the aim of reducing pressure on acute hospital sites.

### **New service helps you to Connect Well in Hull**

By the time you read this the new Connect Well service will have been launched in Hull to offer people advice and support to provide links to community groups, services and activities which can help people to make positive changes that improve their health and wellbeing.

Connect Well Hull is a local service run by Citizens Advice Hull & East Riding in partnership with North Bank Forum and is commissioned jointly by NHS Hull Clinical Commissioning Group (CCG) and Hull City Council, supporting the national initiative known as 'social prescribing'. Connect Well Hull is a free, confidential service available to anyone who lives in Hull, or is registered with a Hull GP. Available at a wide range of locations across the city, including GP practices and community venues, referrals can be made by a GP or other health or social care professional, or individuals can refer themselves.

### **Down Syndrome pathway development**

The CCG held three experience based design focus groups over two days in September to seek the views of families, carers and health professionals in Hull to develop a pathway for people living with Down Syndrome.

The pathway covers specialist services for Down Syndrome, such as screening, check-ups and treatment and also gives information about support and mainstream services. We had interest from 40 people in supporting the development of the pathway and thirty people were able to attend the focus groups which gave us incredibly valuable insight. Next steps are for an additional patient and carer follow up session and the findings to be discussed at November's Protected Time for Learning (PTL) session.

### **New GP Online Consultation launched in Hull**

21 practices in Hull are trialling a new online service could revolutionise the way patients across Hull get medical advice from their GP the service. Over the next 15 months the CCG is using digital technology to bring choice to patients who want to consult online, in many cases avoiding the need to make a visit to the practice altogether. Find out more at [www.hullccg.nhs.uk/pages/e-econsult](http://www.hullccg.nhs.uk/pages/e-econsult)

### **New season at Hull 2017 welcomed**

We are very pleased that, as a major partner for Hull 2017, the CCG has helped ensure high calibre events take place outside the city centre, with 32,500 people attending Back to Ours Hull 2017 neighbourhood events in the last six months. The new programme that takes us to the end of the year looks fantastic. We know that Hull will continue to have an ambitious and high quality cultural programme beyond 2017 and we would want to ensure that this enthusiasm and passion is retained in the work we continue to do to make our communities healthier.

### **91 year old prima ballerina attends the Royal Ballet**

It was an absolute pleasure to welcome a very special visitor, 91 year old former prima ballerina Maureen Leathley, to Wilberforce Court during September. I have got to know her over the last two years through the Endike Community Centre and her remarkable story touched my heart about rising to the very height of her profession from humble beginnings. When we knew the Royal Ballet Company was coming to Hull I really wanted her to experience the performance. We worked with the Hull 2017 team to make sure that Maureen and her 80 year old carer got tickets for the performance. In her own words and Maureen was absolutely 'gobsmacked' when I presented her with the tickets.

**Emma Latimer**  
**Hull CCG Chief Officer**