



CHIEF OFFICER'S UPDATE

August—September 2018

Welcome to my update for August and September 2018, with news and highlights from Hull CCG.

A personal 'thank you'

I wanted to start by saying how humbled I am to have been shortlisted for the HSJ Chief Executive of the Year, and a 'thank you' for all the kind messages I have received following the nomination announcement.

The nomination is, of course, a great testament to the commitment and support of not only our CCG Board, but also our successful and progressive partnerships across the public sector and beyond.

I really see this as a joint achievement—without the strong and forward thinking leadership we have in the city I would not have been put forward for the accolade, so it really is a nomination for us all.

Place Based Board update

The Place Board programme is now gathering pace, and the partners are grateful for the project management support provided by KPMG.

One of the projects is focussed on supporting some of the most vulnerable groups in our city; Children on the Edge of Care. In 2017 this city had just short of 700 children in the care system, and it is well documented that Children in Care often don't have the same life chances as those who are not. This project involves identifying those children who are on the verge of being taken into the care system, and working with them and their families to provide more intensive support, such as family counselling and targeted educational support, and help the children to remain within the family unit wherever possible.

The project has the potential to become a key preventative service which should result in reductions in the number of children being taken into care, but much more importantly improving the outcomes for the children themselves.

One of the other key programmes of work, internally known as the Beverley Road project, is looking at how public services can work more

seamlessly to better meet the needs of the people living along the Beverley Road corridor. Some initial mapping of current demand of all the public services in this area has proved very interesting and will allow us to better direct very targeted interventions in specific areas.

Community engagement will be a key feature of this project and all the partners are working together to draw on their collective resources and expertise to make this happen.

Other work completed in the last couple of months with KMPG's support include, a review of governance arrangements and an audit of domestic abuse training across the public sector partners.

West Hull Health Hub gains approval

Work around the development of the West Hull Health Hub is now moving forward following the Hull Planning Committee's approval for the development at its July meeting.

Work will start on site in early 2019 to develop the facility which will become the new home to Springhead Medical Practice, and include an on site pharmacy. Doors should be opening to patients in the Spring of 2020.

We have already been working with the Springhead Practice and Citycare, the developer, to ensure that local people and patients have been engaged in the planning process, and this work will continue over the coming months.



Artist's impression of the West Hull Health Hub

Community being built at the ICC

It is great to see how the Jean Bishop Integrated Care Centre (ICC) is going from strength to strength in terms of delivery and patient outcomes. It is also becoming quite a community hub, with events being planned in the central café area and within some of the community facilities. A recent coffee morning organised by Inspire Communities was a hit with patients, carers and their families, and the staff at the ICC described the café area being a hive of activity and filled with a real 'buzz'. Future activities planned include bingo, yoga and even some day excursions before Christmas.

Anecdotally we're told that many of the patients visiting the ICC have talked about coming back for coffee and lunch in the café, thanks to it's 'lovely atmosphere'. Many of the visitors are already forming friendships outside of the centre too, which is simply wonderful.

ICC launch film shown at the Health Expo

Not only is the ICC having a great impact on the older community in Hull, it is also making waves across the country with the launch film being shown at this year's Health Expo in Manchester.

The film was shown during the Community Health Partnerships presentation, if you haven't seen it yet, you can watch on YouTube here:

<https://youtu.be/zFhjHx0s9q0>

A Super Happy Story

NHS Hull CCG has recently backed *A Super Happy Story*, the critically acclaimed musical about depression and anxiety, which has just embarked on a UK tour, following two sell out performances at Hull Truck Theatre.

Working with Hull and East Yorkshire MIND we have provided mental health awareness training to cast and crew, and have supported further performances for students at Hull University in November. After all the local shows, volunteers from MIND will be on hand to offer advice and signposting.

The show aims to tackle the taboo of talking about mental health and how it is OK to not feel OK. We're proud to have been involved in the production that is bringing mental health to the forefront in an innovative way.

If you're interested in seeing the show, visit www.silentuproarproductions.co.uk

Innovation at Humber Care Tech Challenge

As you will know, the cabinet reshuffle saw former Secretary of State for Digital, Culture, Media and

Sport, Rt. Hon Matt Hancock MP, appointed as Secretary of State for Health and Social Care.

Mr Hancock has now set out his 6 point vision for a tech-driven NHS, including a real push on how the NHS **itself** can succeed in digital innovation, rather than relying on the innovations of the digital industry and external organisations.

It therefore seems quite timely that we have just been part of a patch wide tech challenge where I was fortunate to be one of the judges.

The purpose of the event was for teams from all sectors to try to solve some real world care challenges. Thirteen teams entered, all of whom had the task of creating solutions to support people in their home—it was a real hotspot for innovation!

We had some truly incredible concepts on show ranging from interactive fridge magnets with integrated telecare facilities to room description tools for the visually impaired, some of the ideas on show were identified as being truly market leading.

The winning team, a partnership between Hull Computer Science Society (CSS) & City Health Care Partnership, produced a Smart Care Home System with Alexa integration allowing for an individual to interact with the home through a spoken interface.

I want to say a big thank you to everyone who supported the challenge, including our Associate Director of IT, John Mitchell, and the team from Amazon, who were incredibly supportive of the



event and helped to make the day possible.

The awards ceremony at the Humber Care Tech Challenge on Thursday 6 September.

Emma Latimer

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