

CHIEF OFFICER'S REPORT

NEWS AND HIGHLIGHTS FROM HULL CCG DURING JUNE/JULY 2017

1. **Improvement Assessment Framework (IAF) 'outstanding' rating**

As I write we are making the announcement that we are one of only 21 CCGs in the country to be rated as 'outstanding' overall in NHS England's annual assessment of all 207 CCGs. The rating relates to performance in 2016-17, and is recognition of the CCG's dedication to improving health care for the people of Hull despite a challenging year.

We were commended for our organisational and system leadership, in particular for our role in integrating health and social care and financial planning with Hull City Council. Key partnership projects include the new citywide social prescribing contract and Hull Integrated Care Centre. The CCG's commitment to wide ranging engagement and involvement was also recognised, as well as the benefits people are experiencing from the CCG being a City of Culture Major partner.

A number of highlights in local services include the development of the Urgent Care Centre in Bransholme, mental health crisis pad and rapid response services and the continued improvement A&E performance for 2016-17.

We are delighted our work to commission and transform health services in Hull has been recognised in this way. Achieving the outstanding rating is a positive reflection across the whole health system, our wider public sector partnerships and people in the city. To be amongst the top performing CCGs in the country is great news for us, and for Hull!

2. **CCG AGM 2016-17**

Our fourth AGM, held at the Guildhall on 28 June, gave us an opportunity to focus on the positive impact culture can have on health and wellbeing. As well as the usual presentations and Question Time, many of our partners, Hull 2020 champions and Healthier Hull projects showcased art, films and photographs and a local band performing their winning City of Culture song. People shared 'healthy selfies' as part of 'Challenge Hull' which was popular on social media, earning praise from the Hull 2017 team. Our Annual Report was published on 16 June at www.hullccg.nhs.uk

3. **New Board Members**

Since the beginning of June we have welcomed two new board members: Mark Whittaker as practice manager representative and Dr Bushra Ali covering for Dr Amy Oehring's maternity leave. We were pleased to hear that Amy's baby boy Oliver was born on 30 June and we wish her and the family well.

4. **First brick laid at Integrated Care Centre (ICC)**

We marked a key milestone in the development of the ICC as I joined local people, school pupils, council representatives and construction partners to lay the first brick on 11 June. The ICC will change the way we deliver health care for older people in Hull. Health, social care and fire and rescue service teams will work together for the first time to prevent people from going into hospital unnecessarily, and fully support them at home.

5. **Urgent Care**

The performance of our hospital ED has improved significantly in recent months, regularly achieving over 95% performance against the 4 hour standard. This has been the result of many projects and working with other providers on the urgent care system, and providing alternatives to the traditional hospital based urgent care. The new X-ray facility has now opened at the Urgent Care Centre in Bransholme (Monday to Friday), and City Health Care Partnership is commencing a campaign to promote the new facility.

6. **Hull West and Hessle/Alan Johnson**

Following the election on 8 June I am meeting with newly elected MP for Hull West and Hessle Emma Hardy soon. The outgoing MP Alan Johnson has served this city well for many years, and Emma Sayner and I met with him in July in his new role as independent Chair of CityCare. We very much look forward to our new working relationship with him.

7. **Business engagement**

'The Business Day' event as part of Humber Business Week gave me the opportunity to take one day out of the office to engage with business leaders in Bridlington. The event featured a range of speakers and debates covering local, national and international current affairs. As a follow on from this, Jamie Peacock MBE will be undertaking his 'Building Champions' Programme at Hull CCG in July/August to show how the skills he applied during his playing career can be transferred to the professional sphere.

More new businesses signed up to Working Voices this month. The latest, Lightowler Ltd, has fully embraced all that a partnership with the CCG has to offer with plans to bring stress management training and NHS Health Checks into the workplace. This is a really positive impact for the 180 Lightowler employees across Hull showing the great value of a project like Working Voices.

8. **Love Your Lungs roadshow**

In June the CCG collaborated with the British Lung Foundation and health partners for the roadshow which aimed to identify people living with undiagnosed Chronic Obstructive Pulmonary Disease (COPD). The events were well attended and roughly a quarter of those screened were referred to their GP for more thorough diagnosis and support.

9. **People's Panel**

The summer People's Panel is currently running and this quarter we are asking about happiness and wellbeing, attitudes towards people with mental ill-health and how people feel about their financial future and that of Hull. We are also asking people to comment on the future of local NHS services as part of our STP engagement.

10. **New GP telephone appointment system**

From June, participating GP practices across Hull are introducing a new automated telephone system 'patient partner' which enables patients to ring and book, cancel, check or change appointments, and in some practices, order repeat prescriptions, at extended hours throughout the day. The automated system will take patients through easy to follow steps and it means that there's no rush to ring at 8 am.

11. Smoking ban: 10 years on

1 July marked ten years since the ban on smoking in enclosed spaces was introduced in the UK. I am pleased that the overall smoking rate has reduced in Hull since the ban, along with the number of women smoking in pregnancy and the levels of smoking among 15-year-olds. Whilst this is great news, the CCG and public health colleagues have acknowledged that there is still much to do, and the next step in Hull is ensure that children's playgrounds are smokefree. A plan for this is currently in development.

12. Health and Social Care Awards 2017

The CCG has again sponsored the Hull Daily Mail's Health and Care Awards. There are many people in Hull who show real compassion for others in their community - putting other people's needs first despite having challenges of their own to overcome. The Health and Care awards shine a light on this incredibly valuable, but often unseen work.

**Emma Latimer
Chief Officer
NHS Hull CCG**