

Item:8.1

Report to:	Primary Care Commissioning Committee – Extraordinary Meeting
Date of Meeting:	25 May 2018
Subject:	Improving Access to Primary Care – Extended Access
Presented by:	Hayley Patterson, Assistant Primary Care Contracts Manager, NHS England
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STATUS OF THE REPORT:

To approve	<input checked="" type="checkbox"/>	To endorse	<input type="checkbox"/>
To ratify	<input type="checkbox"/>	To discuss	<input type="checkbox"/>
To consider	<input type="checkbox"/>	For information	<input type="checkbox"/>
To note	<input type="checkbox"/>		

PURPOSE OF REPORT:
The purpose of this report is to present for approval the Service Specification for the Extended Access to Primary Care Medical Services service.

RECOMMENDATIONS:
It is recommended that the Primary Care Commissioning Committee:
a) Note the development of the Service Specification and;
b) Approve the Service Specification.

REPORT EXEMPT FROM PUBLIC DISCLOSURE No Yes

If yes, grounds for exemption
(FOIA or DPA section reference)

CCG STRATEGIC OBJECTIVE	ASSURANCE FRAMEWORK SPECIFIC OBJECTIVE
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The report links with 21st Century Primary Care and to ensure that patients receive clinically commissioned, high quality services.	<ul style="list-style-type: none"> • 21st Century Primary Care • Patients receive clinically commissioned, high quality services
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IMPLICATIONS:	
Finance	National funding available equivalent to £3.34 per head of population in 2018/19 and rising to a minimum of £6 per head in 2019/20.
HR	None specific to this report
Quality	None specific to this report
Safety	None specific to this report

ENGAGEMENT:
The funding elements and an example model for the delivery of extended access in Hull were presented to the Provider Forum on the 28th November 2017.

Focussed engagement has taken place with patients and the public in Hull in the form of a survey. Over 1,200 responses were received. A full report has been drafted and grouping reports have been shared with member practices.

The options for delivery were presented to the Primary Care Commissioning Committee on 23rd February 2018.

The options for delivery were then presented to the Council of Members and preferred options for the interim solution and longer term service were agreed.

The options for delivery were presented to the Provider Forum on 21st March 2018 and they endorsed the preferred options agreed by the Council of Members.

LEGAL ISSUES:
CCGs will be required to secure services following appropriate procurement processes.

EQUALITY AND DIVERSITY ISSUES:	
	Tick relevant box
An Equality Impact Analysis/Assessment is not required for this report.	√
An Equality Impact Analysis/Assessment has been completed and approved by the lead Director for Equality and Diversity. As a result of performing the analysis/assessment there are no actions arising from the analysis/assessment.	
An Equality Impact Analysis/Assessment has been completed and there are actions arising from the analysis/assessment and these are included in section xx in the enclosed report.	

THE NHS CONSTITUTION:

The report supports the delivery of the NHS Constitution as the commissioning of primary care services will aid in the delivery of the following principles, rights and NHS pledges:

- 1) The NHS aspires to the highest standards of excellence and professionalism
- 2) NHS works across organisational boundaries and in partnership with other organisations in the interests of patients
- 3) Quality of care
- 4) You have the right to expect NHS organisations to monitor, and make efforts to improve, the quality of healthcare they commission or provide.

CONFIDENTIAL

IMPROVING ACCESS TO PRIMARY CARE – EXTENDED ACCESS

1. INTRODUCTION

The purpose of this report is to present for approval the Service Specification for the Extended Access to Primary Care Medical Services service.

2. BACKGROUND

The General Practice Forward View (GPFV) published in April 2016 set out plans to enable clinical commissioning groups (CCGs) to commission and fund additional capacity across England to ensure that, by 2020 everyone has improved access to GP services including sufficient routine appointments at evenings and weekends to meet locally determined demand, alongside effective access to out of hours and urgent care services.

In the refreshed NHS Operational Planning and Contracting Guidance 2017 – 2019 published on 2nd February 2018, the deadline for implementing extended access was brought forward to 1st October 2018. See Primary Care Deliverable for 2018-19 extracted from the guidance below:

Deliverables for 2018/19 Progress against all Next Steps on the NHS Five Year Forward View and General Practice Forward View commitments. This includes all CCGs:

- *Providing extended access to GP services, including at evenings and weekends, for 100% of their population by 1 October 2018. This must include ensuring access is available during peak times of demand, including bank holidays and across the Easter, Christmas and New Year periods.*

At the Primary Care Commissioning Committee meeting held on the 23rd March 2018 approval was given to proceed to full open procurement.

3. INFORMATION

In order to be eligible for recurrent funding, CCGs will need to demonstrate they are meeting seven core requirements for improving access:

- ✓ Timing of appointments
- ✓ Capacity
- ✓ Measurement
- ✓ Advertising and ease of access:
- ✓ Digital
- ✓ Inequalities
- ✓ Effective access to wider whole system services

The service specification within this report has been developed to deliver the core requirements set out above. There is an expectation that two of the core requirements will be in place from 1st October 2018 – Capacity and Advertising and

ease of access - with the remaining five being delivered from 1st April 2019 and onwards.

Patient Engagement

In January & February 2018 Hull CCG carried out patient and public engagement to understand how people currently access primary care and how they may wish to access this in the future. A questionnaire was developed and made available for completion in hard copy and online. The CCG received 1225 completed questionnaires. The results of this questionnaire have informed the development of the service specification and will continue to be measured as part of the reporting requirements within the service.

4. RECOMMENDATIONS

It is recommended that the Primary Care Commissioning Committee:

- a) Note the development of the Service Specification and;
- b) Approve the Service Specification

Appendix 1 Engagement Findings Report



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Engagement Report vs

Appendix 2 Service Specification



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