

Report to the Health and Social Well-Being Overview and Scrutiny Committee

Wards: None

18 January 2019

Hull Clinical Commissioning Primary Care Quality and Performance Sub Committee

Briefing Paper of the Commissioning Lead – Quality on behalf of the Director of Quality and Clinical Governance/Executive Nurse

1. Purpose of the Paper

This briefing paper is to provide the Health and Social Well-Being Overview and Scrutiny Committee with information on how NHS Hull Clinical Commissioning Committee monitors the quality and performance of Primary Care services in Hull. Hull CCG have a Primary Care Quality and Performance Sub Committee which meets Bi-monthly and receives and considers all issues relating to Primary Care Quality.

2. Background

During 2016 NHS England's Board committed to support the majority of CCGs who were operating under joint commissioning, to assume full delegated responsibilities for the commissioning of primary medical care from April 2017. Following consideration at Hull CCG Council of Members in November 2016 an application was submitted to move to fully delegated arrangements from April 2017. The application was approved by NHS England in early 2017. NHS England is responsible for a GP's contract and making sure that GPs carry out the terms of their contracts. NHS Hull CCG is responsible for the quality of Primary Medical Services.

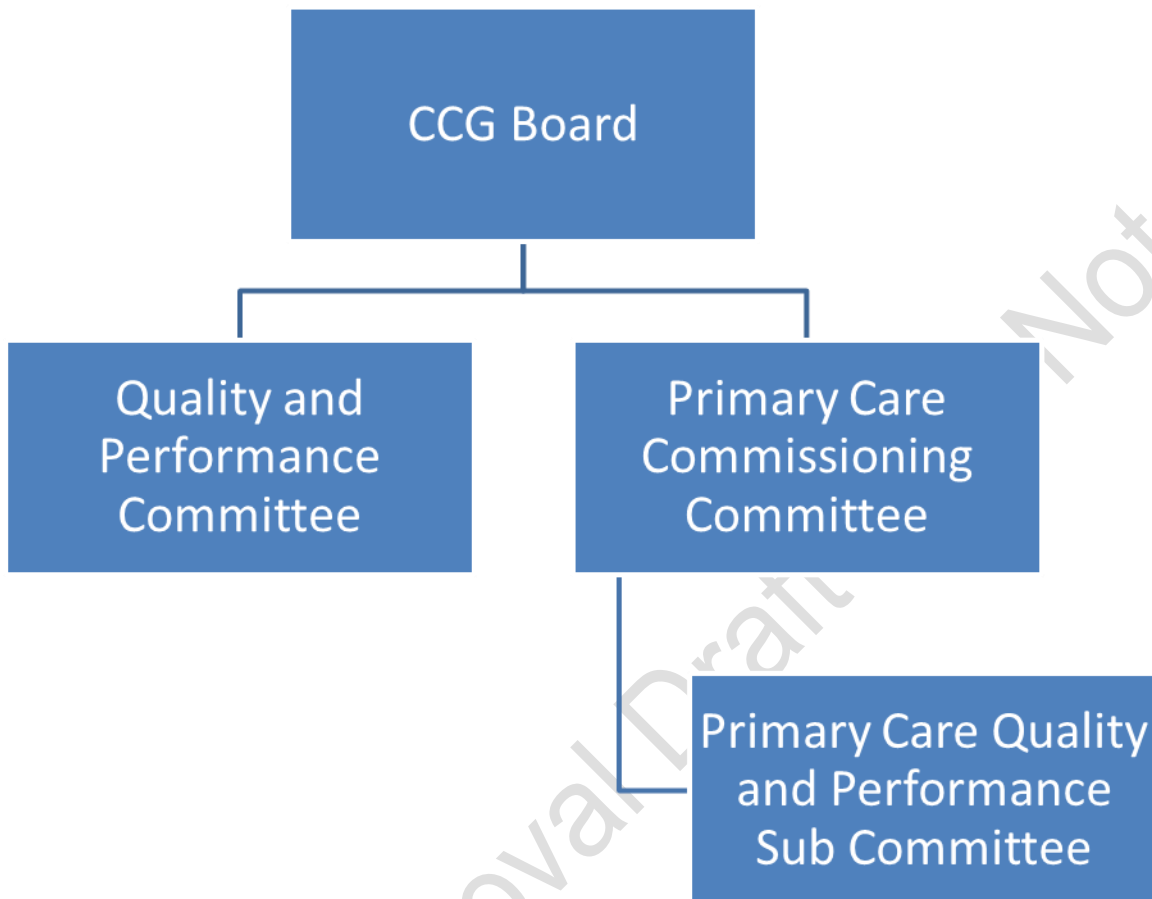
3. Defining quality

Quality within health care can be defined in different ways. Hull CCG uses the 2008 Darzi *NHS Next Stage Review* (Department of Health 2008c) definition of quality, which describes quality in the NHS in terms of three core areas:

- patient safety
- clinical effectiveness
- experience

Indicators in the NHS Outcome Framework are grouped around five domains, which set out the high-level national outcomes that the NHS should be aiming to improve. They focus on improving health and reducing health inequalities.

4 Relevant Hull CCG Committee Structure



The Committee structure diagram above shows how the Primary Care Quality and Performance Sub Committee escalate any issues up to the Primary Care Commissioning Committee.

All issues and good practice relating to Primary Care are reported to the Primary Care Quality and Performance Sub Committee. The Primary Care Quality and Performance Committee Terms of Reference are attached as Appendix 1.

5. Primary Care Quality and Performance Quality Report

The Primary Care Quality and Performance Committee receive a Quality and Performance Report which focuses on the subjects below:-

- Primary Care Quality Exceptions
- Primary Care Performance Exceptions

- Workforce Development
- Vaccinations & Immunisations
- Safeguarding
- CQC Visits
- Patient Experience
- Digital Access
- Incidents reported
- Infection Prevention and Control Minor Surgery Audits
- Business Continuity Management (BCM)/Emergency Preparedness Resilience and Response (EPRR)
- Relevant Primary Care Quality Polices

There is a work plan for the subcommittee which outlines all of the above reporting requirements and this is reviewed annually. The Primary Care Quality and Performance Sub Committee is held in two parts, Part 1 is in the public domain and receives all information that is widely available. There is also a Part 2 section where members can discuss confidential issues and discuss any soft intelligence.

6. Quarterly Incident Report

A quarterly incident report relating to incidents reported in Primary Care is received by the Primary Care Quality and Performance Sub Committee. The purpose of this report is to look at the numbers of incidents, level of harm and any trends or themes, which may inform quality improvement work priorities. Processes are in place for raising incidents reported by Primary Care to the relevant provider and sharing any responses received. Learning from Incidents is shared through the GP Newsletter, highlighting any themes and trends and the outcomes from these.

7. Recommendations

It is recommended that the Health and Well-being Overview & Scrutiny Committee note the contents of this report.

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