

Equality Impact Assessment (EIA) - Service Specification

<p>Please briefly describe the service</p>	<p>Introduction of a Targeted Lung Health Check (TLHC) for eligible population.</p>
<p>Name & roles of person / people completing the EIA:</p>	<p>Phil Davis, Strategic Lead – Primary Care, NHS Hull Clinical Commissioning Group (CCG) Emma Shakeshaft, Head of Communications, NHS Hull CCG Kay Gamble, Head of Communications and Engagement, Humber Coast & Vale Cancer Alliance (HCVA) Rachel Iveson, Project Delivery Manager, Humber Coast and Vale Cancer Alliance (HCVCA) Vicky Walpole, Programme Delivery Manager Interim (HCVCA)</p>
<p>Date of assessment:</p>	<p>21 October 2019</p>
<p>Who will be affected by this service / who will be the key beneficiaries?</p>	<p>An appointment for a TLHC will be offered to eligible population: defined as resident registered population of Hull CCG, who smoke or who have ever smoked, aged 55 - 74 years and 364 days. It is forecast by NHS England that for of the 50,500 people registered with Hull CCG and resident in Hull in this age group: 32,268 people smoke or have ever smoked. Of these, 16,134 people will take up the invitation to book at TLHC appointment; 14,843 people will attend their TLHC appointment. The beneficiaries of this service will be those amongst this cohort who have undiagnosed asymptomatic serious lung conditions including lung cancer: results of their Low Dose CT scan undertaken at the TLHC will prompt a referral to the appropriate specialist service. Higher numbers of people benefiting from earlier detection and management of their condition will result in higher lung cancer survival rates.</p>
<p>What data sources do you have about the population, disaggregated by protected characteristic that is relevant to this service specification? (e.g. research, clinical insight, monitoring data,</p>	<p>We have worked with public health and NHS Hull CCG to identify the population and breakdown by GP Practice.</p>

complaints, engagement feedback etc.)

The link between deprivation, smoking and prevalence of lung cancer in Hull is discussed within the Joint Strategic Needs Assessment (JSNA) 2019 for Hull (page 79)
http://www.hullcc.gov.uk/pls/hullpublichealth/assets/JSNA/JSNASummary_2019.pdf

A number of discussion groups with patients who are within the eligibility criteria 55-74 years and 364 days, who are current smokers or have ever smoked, who live in the city and have a GP in Hull were held during August and September 2019. These discussion groups provided valuable insight into our publications, choice of sites and approach to engaging with different members of the community. These insights were passed to the national TLHC Team to help influence the production of patient literature. Report available on request to HullCCG.Contactus@nhs.net

Community Stakeholder event was held 16 October in Hull with representatives from Humber All Nationals Association, Healthwatch, community leader ambassadors, acute trust staff, police, public health, and alcohol and drug services. Presentation available on request at HullCCG.Contactus@nhs.net

A national LGBT Survey was carried out in 2018 looked at barriers around accessing healthcare
https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/722314/GEO-LGBT-Survey-Report.pdf

In addition, a survey was carried out in July 2019 examining, amongst other issues, barriers around accessing healthcare amongst Hull's LGBT+ community. Evaluation not published to date.

Needs and issues

What does this data tell you about the needs or issues affecting people from different protected characteristic groups, relevant to this service?

General issues	<p>Hull CCG population has amongst the poorest outcomes for lung cancer nationally, linked to Hull's high ranking in the Deprivation index and high rates of smoking.</p> <p>The Hull JSNA 2019 identifies a strategic need: 'Health care providers need to work together within communities to realise the benefit of positive life changes.</p> <p>We know from previous screening projects and the Manchester Lung Health Check Pilot that people are more likely to engage if we take the service to communities. Through our focus groups we have worked with the target group and identified locations in the city which are accessible.</p> <p>NHS England is funding a four year project to target people aged 55-74 years and 364 days and invite them for a Lung Health Check, consisting of a questionnaire, risk profiling, and if indicated a Low Dose CT Scan. Participants will be asymptomatic and this intervention will increase early detection of serious lung and respiratory conditions, nodules and lung cancer. Depending upon scan report, the radiologist may initiate a referral to primary care for management, or to secondary care for further investigation and/or treatment.</p>
Race	<p>Invitation to attend a Lung Health Check will be issued to all Hull people meeting the age criteria specified by NHS England and who have ever smoked or for whom no smoking status is recorded in the primary care record. The search will also identify people whose first language is not English and this information will be provided to the booking service which will have invitations and patient literature will be available in different languages from NHSE for local use.</p> <p>The service we will offer double appointments for people needing an interpreter.</p>
Disability	<p>This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of disability.</p> <p>Invitations and patient literature will be available in easy read versions from NHSE for local use.</p>

	<p>The commissioned unit has a lift to ensure good access for wheelchairs and people with mobility issues.</p>
Gender / Sex	<p>This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of gender/sex. To ensure good take up of the invitation by people regardless of gender patient literature has been tested nationally and non-binary pronouns are used throughout.</p> <p>The CCG links with the Hull LGBT+ community through a number of forums including the Equalities Groups and the outcomes of the Hull Pride survey 2019, which asked respondents about barriers the LGBT+ community experienced in accessing services, (expected at the end of 2019) will help shape our approach.</p> <p>Patient literature has been tested nationally with male and female audience members.</p>
Gender reassignment	<p>This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of gender expression. To ensure good take up of the invitation by people who are transitioning, or have transitioned, patient literature has been tested nationally and non-binary pronouns are used throughout.</p>
Sexual orientation	<p>This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of sexual orientation. The national LGBT survey identified that a high proportion (38%) of trans respondents accessing general healthcare services reported a negative experience because of their gender identity. Equalities training is mandatory for all NHS staff, which will include nursing staff on the mobile unit who are in direct contact with LGBT+ participants.</p> <p>To ensure good take up of the invitation Hull CCG has opportunities to raise awareness of the THLC programme within the Hull LGBT+ community, through the Equalities Group and to would seek to address any concerns that are raised with us.</p>
Religion or belief	<p>This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of religion or belief.</p> <p>To ensure good take up of the invitation by people regardless of religion or belief the Cancer Champion training, which promotes the Targeted Lung Health Checks programme, has been delivered to a number of faith groups, including the Sikh community church, in Summer 2019,</p>

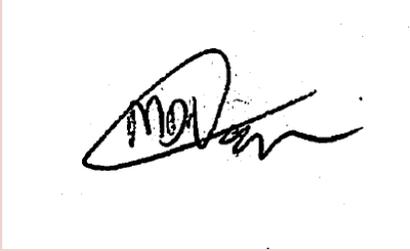
	and this is an ongoing programme.
Age	The invitation to attend a Lung Health Check will be issued to all Hull people aged 55 - 74 years and 364 days who have ever smoked. NHS England has specified the age criteria based on an assessment of cost benefit of the TLHC intervention.
Pregnancy and maternity	This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of pregnancy and maternity
Marriage or civil partnership	This service is provided to people living in Hull with a Hull GP, aged between 55 and 74 years and 364 days, who are, or have ever been, smokers irrespective of marriage or civil partnership status.
Any other relevant groups (e.g. carers, veterans, asylum seekers and refugees, socio-economic disadvantage)	Consideration has been given to other relevant groups to ensure we have good take up of the invitation and we have held a number of discussion groups and stakeholder events that have asked partners from voluntary and community organisations for their input in making sure eligible participants from harder to reach groups are aware of the TLHC programme. Hull CCG leads an Equalities Group which has a membership of representatives from protected characteristic groups all where this can be discussed in November. This is recognized to be an ongoing process.
How has engagement informed your service specification?	A number of focus and reference groups with members of the public and staff and our clinicians have been held to inform the service specification.
How has engagement reached out to groups representing a diverse range of protected characteristics?	<p>Focus groups and engagement events have been held across the City with members of the public, community groups and the voluntary sector to raise awareness about the LHC and to establish ways of working together to reach out to groups representing a diverse range of protected characteristics.</p> <p>Hull CCG leads an Equalities Group which has a membership of representatives from protected characteristic groups all where this can be discussed in November. This is recognized to be an ongoing process. Engagement has also taken place through the national teams who developed the protocols and service specification guidance.</p>
What has been put in place to ensure the accessibility and acceptability of the service design?	Engagement events with members of the public, community groups and staff have been held to ensure that we understand any barriers to accessibility and acceptability of the service. Locally produced information and resources are being developed to address the barriers discussed through the use of FAQ, marketing materials and leaflets. These materials will complement the

	<p>materials which have been developed with engagement at a national level.</p> <p>A microsite for the service www.lunghealthcheck.org.uk will host this information and provide opportunity for ongoing engagement.</p> <p>A short animation (with subtitles) has been produced describing the experience participants will have at their LHC in an easy to understand way. This has also been tested with members of the public.</p> <p>Invitations and patient literature will be available in easy read versions from NHSE for local use. It is our understanding that the literature will be available in the most commonly spoken languages in Hull, after English.</p> <p>The commissioned unit has a lift to ensure good access for wheelchairs and people with mobility issues.</p>
<p>How does service design reflect the insight gained through engagement (of different population groups)?</p>	<p>Locally produced materials will be adapted to include insight gained through engagement. This includes concerns around results of the lung health check being reported back to government agencies which may affect individual benefits and what happens to people attending the service opportunistically without an appointment. The location of the sites for the service have also been suggested by the public and tested further tested through engagement and site visits by the provider of the service.</p>
<p>Has your equality analysis identified any specific outcomes that need to be incorporated into the service specification (beyond what is required in the standard contract)?</p>	<p>During engagement events, accessibility for the prison population, those who are homeless and those who experience mental health issues was raised.</p>
<p>How will you feedback to the groups you have engaged about service design?</p>	<p>A microsite for the service www.lunghealthcheck.org.uk has been developed and those who have engaged with the development will be able to access this website. A database will also be held to ensure that we keep in touch, with those who have consented to this, to keep people regularly informed, as appropriate.</p>

Follow up actions

Action required	By whom?	By when?
Evaluation of Hull LGBT+ Survey	Emma Shakeshaft/Colin Hurst	Early 2020
Further discussion on access for the prison population, those who are homeless and those who experience mental health issues	Kay Gamble/Emma Shakeshaft	Early 2020

Signoff

Signed off by: Name & Role	Mike Napier Associate Director of Corporate Affairs 	Date:	13.11.19
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